

Sunbrella[®] Horizon[™] Warranty



5-year Limited Product Warranty

This warranty applies to the original purchaser of Sunbrella Horizon and is subject to inspection. During the first 3 years, if Sunbrella Horizon product becomes unserviceable due to loss of strength or color from normal usage and exposure, any warranty claim may be eligible for up to \$40 in labor costs per linear year in addition to replacement product.

During years 4 and 5, Glen Raven, Inc. will provide replacement product only.



3-year Microbial Pink Staining Limited Warranty

This warranty applies to the original purchaser of Sunbrella Horizon and is subject to inspection. During the first 3 years, if Sunbrella Horizon product becomes unserviceable due to microbial pink staining, any warranty claim may be eligible for up to \$40 in labor costs per linear year in addition to replacement product.

Warranty Guidelines

For warranties to go into effect, Glen Raven requires a sample of the product in question and must be given the right to inspect the product.

Damage resulting from the following is not covered under warranty:

- Improper installation or cleaning;
- Excessive staining due to gear lubricant, ink, lipstick, motor oil, iodine, betadine, tomato-based sauces or sun lotion;
- Discoloration caused by exposure to steam
- Discoloration due to the presence of amines in adjoining foam or adhesives; or
- Normal wear and tear.

Warranties apply only to the top side of the product and do not apply to other items that may be present in an installation (e.g. foam, sewing thread, plywood, etc.).

The warranty period begins from the date an original equipment manufacturer installed the product, or the date the product was sold to an aftermarket manufacturer. Glen Raven may, in its discretion, recommend remedial methods, such as professional cleaning or repair to be done at the consumer's expense, in lieu of replacing the product.

To get warranty service, please contact the dealer or retailer from whom the product was purchased. The original purchaser will contact the manufacturer of the item purchased who will then contact Glen Raven.